**Warranty:** If this unit fails during the warranty period, contact tii customer service to authorize return. Unit may be returned prepaid.

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**Installation Note**

**Description**

1. A Customer Bridge Module (CBM) maintains a constant direct connection between customer and central office service provider. The CBM is equipped with a customer test jack. Customer can insert the RJ-11 plug from a working telephone into this test jack to assure a signal is received from the central office. This is the only time the customer is disengaged from the central office.

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**Installation**

**Basic Operation**

1. Inserting an R-J11 plug automatically disconnects customer equipment and connects to the central office. This operation is usually performed during testing of the telephone line.

2. By removing the RJ-11 plug, the customer is automatically connected to the central office. This is the normal operating mode.

**Installing CBM**

1. Insert hinge side of module under tab on NID enclosure. Dress wires to telco compartment. Pull back NID retainer tab, push down module until it snaps in place. Release retainer tab to hold module firmly in place.

**Wiring**

1. A maximum of 4 telephone wires can be attached to each wiring bridge screw. Insert wire through grommet. Strip insulation from wire. Pass wires behind hinge pin. Connect wire to color corresponding terminals. (NOTE: If customer wiring colors do not match Green and Red, inspect the first jack in premise. Determine which wire colors connect to Green and Red in jack.)

2. Connect same wire colors to Green and Red terminal screws in this housing. (Example: White/Blue stripe to Green; Blue/White stripe to Red). Wrap each clockwise between a washer on screw.
3. Insure excess wire ends are wrapped tightly around screw. Tighten screws snugly. Tuck excess wire in trough. Additional wires should be coiled and stored in trough. Perform customary tests. Close and snap cover securely. (NOTE: Use a Master® Lock #10 or equivalent (sold in local stores) when it is desirable to lock individual covers.)

Testing

⚠️ **CAUTION:** INSERT A PLUG INTO TEST JACK PRIOR TO ANY WIRING CHANGES.

1. Plug a working phone directly into the test jack. WAIT ONE MINUTE. Lift receiver. If problem goes away, fault is in customer wiring or equipment. If not, call telephone company. Disconnect plug from jack, close cover.